This is the most advanced, computer controlled queue management system in Glassic design. All the hardware elements have black steel housing and the cover is smoke trained glass, thus the name **"Glassic"**.

#### FEATURES:

- Branch network
- Head office monitoring system
- Express / easy client call function
- Plasma screen display
- Software keyboard
- Optional card reader
- Daily profile settings
- Closing codes
- Arabic / English displays
- Priority levels

#### HARDWARE ELEMENTS:

- Ticket dispensers
- Keyboards
- Counter display
- Waiting area displays (suggested design)



# TG01 Ticket dispenser

The TG01 display unit has 19" portrait touch screen, possibility for 10 main, and unlimited number of subtasks. Using this element, the Q-net Pro system can handle five different languages, in addition, extra information can be placed under the task description, and there is an option for card reader.

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# KC02 Keyboard

The hardware keyboard (KC02) has 19 buttons, for all the necessary functions the clerks may need; call, recall, forward, waiting list, login/logout, etc. On its display clerks receive information about the status of their clients.

#### KC04 Keyboar

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In functionality the software keyboard (KC04) matches with the hardware keyboard. However, KC04 is installed onto the clerk's computer, saving room on the table, and making the installation easier.



# DG01 Counter display

The DG01 has three characters (height is 57mm, seven segment), which show the ticket number. It can be installed onto the wall, or mounted onto a tube.

The DG02 has three characters (height is 50mm, dot matrix), which show the ticket number. It can be installed onto the wall, or mounted onto a tube.





## DG55

DG02

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Waiting area display (suggested design)

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The DG55 unit has five characters (height 100 mm, seven segment), three of which show the ticket number, and the last two show the calling counter number. It can be single line, or multiple lines, depending on the size and speed of customer flow. The **DG05** is a seven segment display and has five characters just like DG55, but its characters' height is smaller, 57 mm,).





### **DG56**

Waiting area display (suggested design)

The DG56 has five characters (height 100 mm, dot matrix), three of which show the ticket number, and the last two characters show the calling counter number. It can be single line, or multiple lines, depending on the size and speed of customer flow.

# DC91 Waiting area display (suggested design)

The DC91 is a complex unit, which, while fulfilling waiting area display function, can entertain clients with advertisements, and can provide extra information in a scrolling message. These three functions are variable, allowing great flexibility for the users.